



CDC Software Australia Praxa Limited

The Customer Driven Company™

About Us

CDC Praxa is one of Australia's leading IT professional services solution providers. Operating since 1982 CDC Praxa has grown from 4 dedicated staff to over 250 specialists & consultants Australia-wide. With offices in Sydney Melbourne, Brisbane and Adelaide, CDC Praxa delivers integrated end-to-end Information Management solutions that help organisations and governments to align, customise and maximise their business operation.

A consulting services division of CDC Corporation, CDC Praxa is recognised industry-wide and has a solid reputation for providing business critical information technology management and consulting.

A CUSTOMER DRIVEN COMPANY

By listening closely and understanding our clients' needs, CDC Praxa has been effectively delivering business solutions to many government and corporate organisations in:

- **Business Intelligence (BI)**
- **Customer Relationship Management (CRM)**
- **Enterprise Resource Planning (ERP)**
- **Enterprise Feedback Management (EFM)**
- **Application Development & Integration**
- **Infrastructure Management & Information Security Services**
- **Website & Portal Development**
- **Business Consulting, Software Licensing & Training**

A QUALITY DRIVEN COMPANY

CDC Praxa is a **Quality Endorsed Company** having attained **ISO 9001** status confirming our commitment to the provision of quality services and to the continuous improvement of our processes. One of CDC Praxa's standout successes is our ability to combine the skills and experience of our dedicated staff with documented policies, procedures and methodology. CDC Praxa is also an endorsed federal government supplier and is on several Government Panel Contracts for NSW and VIC including the ICT Services Approved Supplier Panel Contract 2020.

A PARTNERSHIP DRIVEN COMPANY

CDC Praxa partners locally and with some of the world's leading technology solutions providers including Zap Technology, Microsoft, SAP BusinessObjects, WennSoft and Horizons to bring our customers that unique integrated capability. As a Gold Certified partner for both SAP BusinessObjects and Microsoft, CDC Praxa has developed a close working relationship with both organisations enabling CDC Praxa to provide a service to our customers that is supported by two of the world's largest software providers. An award winning partner, CDC Praxa is a recipient of **Microsoft CRM Partner of the Year**, **Microsoft Dynamics GP Partner of the Year** and **Microsoft Dynamics Fastest Growing Partner of The Year** as well as **SAP Crystal Solutions Premium Reseller of The Year**.

Committed to developing new capabilities for our customers based on their business drivers, CDC Praxa has a unique 'end-to-end capability' to understand our customers' business needs; define their requirements, design, build and implement the right solution and then maintain and support it.



CDC Software | Praxa | Practices

Business Intelligence

Getting the right data to the right people in the right format at the right time is what we do best. CDC Praxa's Business Intelligence practice provides a variety of consulting and development services to assist in the feasibility, design, development, implementation and ongoing support and maintenance of an organisation's Business Intelligence solutions. From enterprise performance, information & content management to securing your enterprise data, implementation, licensing and training of Business Intelligence tools, CDC Praxa's Business Intelligence team gives an organisation a systematic & integrated approach to improving an organisation's business decision making.

Business Process Optimisation

Business technology consulting is more than just applying technology. It is about bridging the needs of an organisation in a strategic approach to bring about better and viable business solutions. CDC Praxa's Business Process Optimisation is supported by a team of consultants who focus on understanding your business processes, and designing and building solutions to map to those processes. The team comprises specialised consultants who have a real passion for process optimisation and thrive on the opportunity to put their skills into action using their expertise to identify process efficiencies. An ISO 9001 accredited company, CDC Praxa has a strong knowledge base that enables us to optimise organisations' business processes and asset efficiency while minimising their operational and capital expenses.

Customer Relationship Management

A good CRM solution can help to provide better customer service, improving loyalty and satisfaction. A CRM solution will help manage customer information and track opportunities to save time and money while achieving better and more reliable decision making. CDC Praxa has a long history in successfully delivering integrated end-to-end CRM business solutions that help organisations customise and align their business strategy to maximise the benefits quickly and easily. With an enviable position as one of the leading CRM Specialists in Australia and a Microsoft CRM Partner of the Year, Praxa has the depth and know-how in CRM implementation and management.

Enterprise Project Management

In today's competitive environment customers are demanding more for less and expecting faster delivery. To succeed in this environment, successful organisations recognise the importance of having a skilled and comprehensive project management capability in place. CDC Praxa provides highly capable and independent project management services to organisations. We offer a complete project management solution for your business. Whether you require us to take on complete project management responsibility for a project, or develop your internal project management capability we can assist. By adopting our proven management methodology, your projects will be delivered with certainty and within expectations. CDC Praxa has a long history in successfully delivering projects across Australia.

Enterprise Resource Planning

To enable efficient utilisation of internal resources, increase productivity, improve customer service and better management and operational control, customer-centric organisations depend on an integrated business-wide application to manage these relationships efficiently and economically to improve the bottom line. CDC Praxa's Enterprise Resource Planning Practice has been successfully helping Australian companies automate their financial, distribution, sales and service functions to deliver a seamless business process with "a single version of the truth" across the organisation for the longest time. From managing your own purchases of goods, services, and raw materials to fostering and controlling your relationships with your suppliers and your business partners, right across to creating, managing, and retaining your customer base, CDC Praxa has an award winning solution to meet an organisation's need.

Praxa's Clients Include:



CDC Praxa's Professional Services include

- Business Consulting,
- Application Development,
- Infrastructure Services,
- Managed Services,
- Customer Support Services and Training

Contact Us

CDC Software Australia Praxa Limited
Members of the CDC Corporation

Adelaide
38 Sir Donald Bradman Drive
Mile End SA 5031
Tel: 08 7423 0600
Fax: 08 8354 1477

Brisbane
Level 1, 1 Gardner Close
Milton QLD 4064
Tel: 07 3295 5700
Fax: 07 3369 0722

Melbourne
Level 2, 99 Coventry Street
Southbank VIC 3006
Tel: 03 9223 4300
Fax: 03 9223 4301

Sydney
Riverside Corporate Park
Level 1, 12 Julius Avenue
North Ryde NSW 2113
Tel: 02 8870 7000
Fax: 02 8870 7222

Email
enquiry@cdcsoftware.com.au

CDC Software Australia
www.cdcsoftware.com.au

Praxa
www.praxa.com.au